Before starting any work on your environment please ensure that you have a recent backup of your database.

Follow these steps to upgrade your products:

1. Upgrade Network Performance Monitor from version 12.4 to version 2020.2
   - Download
   - Installed

   Infrastructure requirements for product module releases running atop Orion Platform 2018.4 and later have changed. Review the release notes and system requirements prior to upgrading. SolarWinds strongly recommends that you upgrade to Microsoft Windows Server 2016 or later and Microsoft SQL Server 2016 or later, at your earliest convenience.

2. Upgrade Server & Application Monitor from version 6.8 to version 2020.2

3. Upgrade Network Configuration Manager from version 7.9 to version 2020.2

4. Upgrade Virtualization Manager from version 8.4 to version 2020.2

5. Upgrade Server Configuration Monitor from version 1.1 to version 2020.2

6. Upgrade DPA Integration Module from version 11.1.1 to version 2020.2

   After finalizing the updates to your main polling engine, upgrade all scalability engines (e.g. Additional Polling Engines, Additional Web Servers or High Availability Backup Servers) in parallel using centralized upgrades.

HELPFUL DOCUMENTATION
- Orion Network Performance Monitor (NPM) for Online Installation (recommended) - includes latest released hotfix 2020.2
- Virtualization Manager for Online Installation (recommended) - includes latest released hotfix 2020.2
- Database Performance Analyzer installer for UNIX/Linux 2020.2

Questions about the upgrade process?

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<th>Americas</th>
<th>EMEA</th>
<th>APAC</th>
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<tbody>
<tr>
<td>Submit Support Ticket</td>
<td>866-530-8040</td>
<td>+353-21-5002900</td>
<td>+61-2-8412-4900</td>
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SOLARWINDS PRODUCT UPGRADE ADVISOR