

Link Tickets generated by Tasks and action rules

Hello,

I would like to suggest a feature to link the tickets generated by a task to the ticket which matched the action rule which executed the task e,g

Ticket arrives requesting a new user set up.

Action rule triggers a task

task creates new tickets.

The tickets created by the task are linked however there is no way to see on these on the initial ticket other than the "Matched Action Rule" event history.

Thanks,

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