

Multiple Tasks On One Ticket

I've seen variations of this discussed but couldn't find a feature request for it. The ability to track several ticket related tasks on one ticket would be very helpful. I realize we can create tasks but this creates separate tickets and tracking them becomes a task in itself. An idea of how to do this would be in Processes where a choice could be offered for either Approval or Task. It would be tracked in a ticket exactly the same as Approval steps but instead of the recipient having an Approve or Deny button in the email it would be Complete.