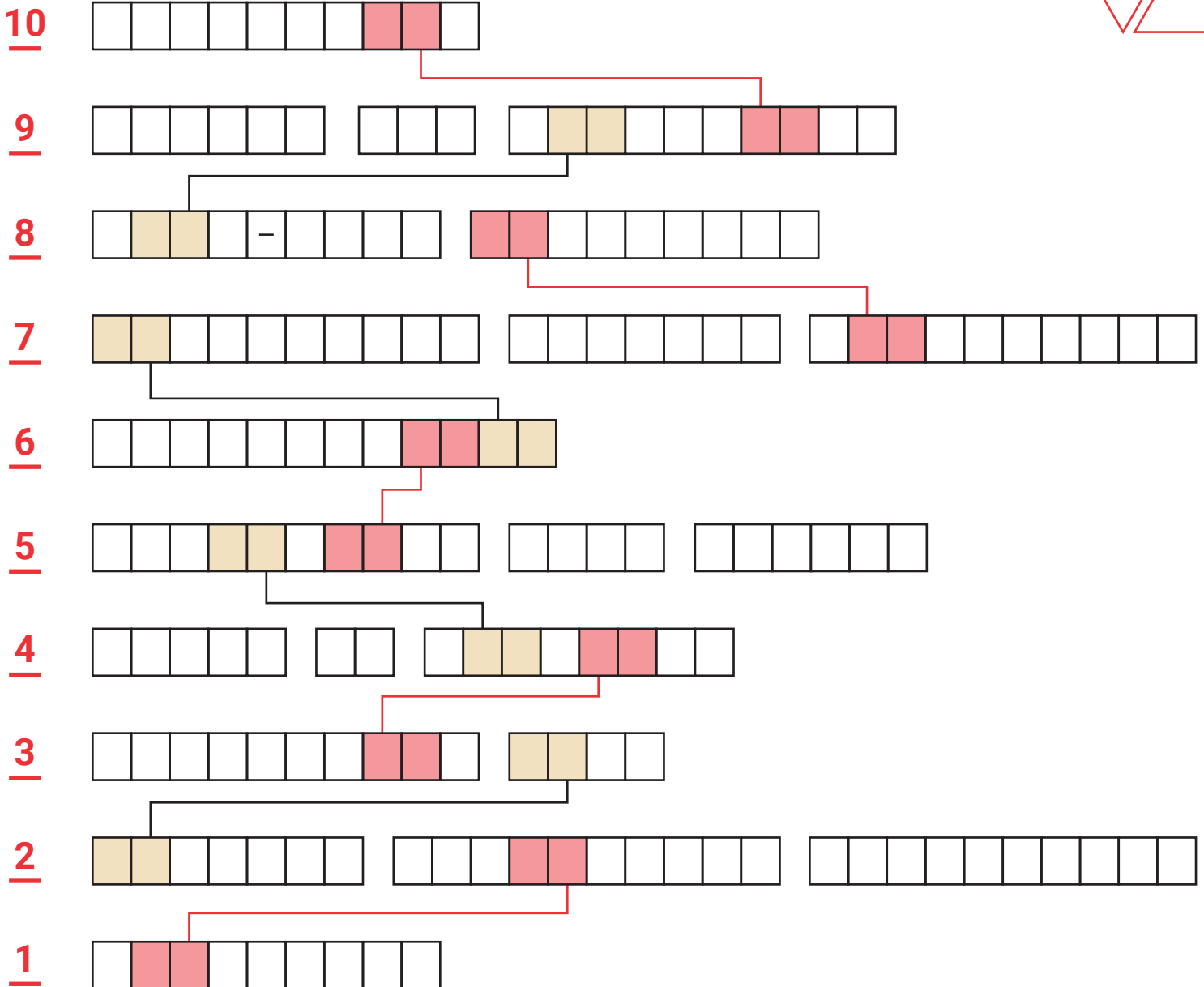


THE PUZZLE

Instructions: Use the hints on page 2 to determine the keyword.
Use the highlighted letters to form the next answer.



THE CLUES

- 1** The when is just as important as the what for IT professionals. Knowing what's connected to what, if those elements are logically related, at what times those metrics line up, and exploring additional details about those numbers is critical to reducing your mean-time-to-resolution. What's the name of the SolarWinds® Hybrid Cloud Observability feature that provides this functionality? (1 word)
- 2** Synthetic transaction monitoring is all well and good, but it overlooks the one thing actual users are famous for: doing the unexpected. What technology exposes these end users' journey onto your web properties? (3 words)
- 3** Your character is trained in Animal Handling, Sleight of Hand, and Performance. The armor is enchanted, you've got proficiency with finesse weapons, and you have a quiver full of silvered arrows at your side. What's the only thing that can upset your budding hero's adventure? (2 words, plural)
- 4** If you've ever needed to smash heads, loot, and join raids with people worldwide – all from the comfort of your own home – one popular MMORPG made that possible. What game encouraged you to clan up and smash evil with friends you've never even met? (3 words)
- 5** Where can you interact with other THWACKsters in real life, share experiences, learn new tips/tricks, and engage with Solarians from around the company? (3 words, plural)
- 6** A wizard from the world of Greyhawk created by the creator who stands as a beacon for true balance in all things. His name is whispered in hushed tones from Faerûn to Ravenloft, and his knowledge is so coveted that his tomes on monsters and foes have spawned into the other planes of the multiverse. (1 word)
- 7** IT Service Management (ITSM) helps IT pros everywhere streamline layers and layers of your IT organization. What's it called when you branch that out and leverage proven ITSM frameworks for your entire organization? (3 words)
- 8** Various stages of database processes can be hampered because of system architecture, bad design decisions, missing query plans, or even lousy disk I/O. What branch of analysis is devoted to finding and identifying these slowdowns? (1 hyphenated word, 1 non-hyphenated word, plural)
- 9** As an IT Pro, have you ever watched a movie or television show and said to yourself, "That's not how that works?" Us, too. So much so that we created a podcast about these technology missteps, breaking down the breakdowns in how Hollywood portrays technology.
- 10** Pack your tent, chairs, hammock, first aid kit, coolers, cooking utensils, and multi-tool! Now put them all away because you don't need any of them to join this event. During this virtual event, industry experts discuss all things tech and how SolarWinds solutions can help save you time and make your weekends longer.