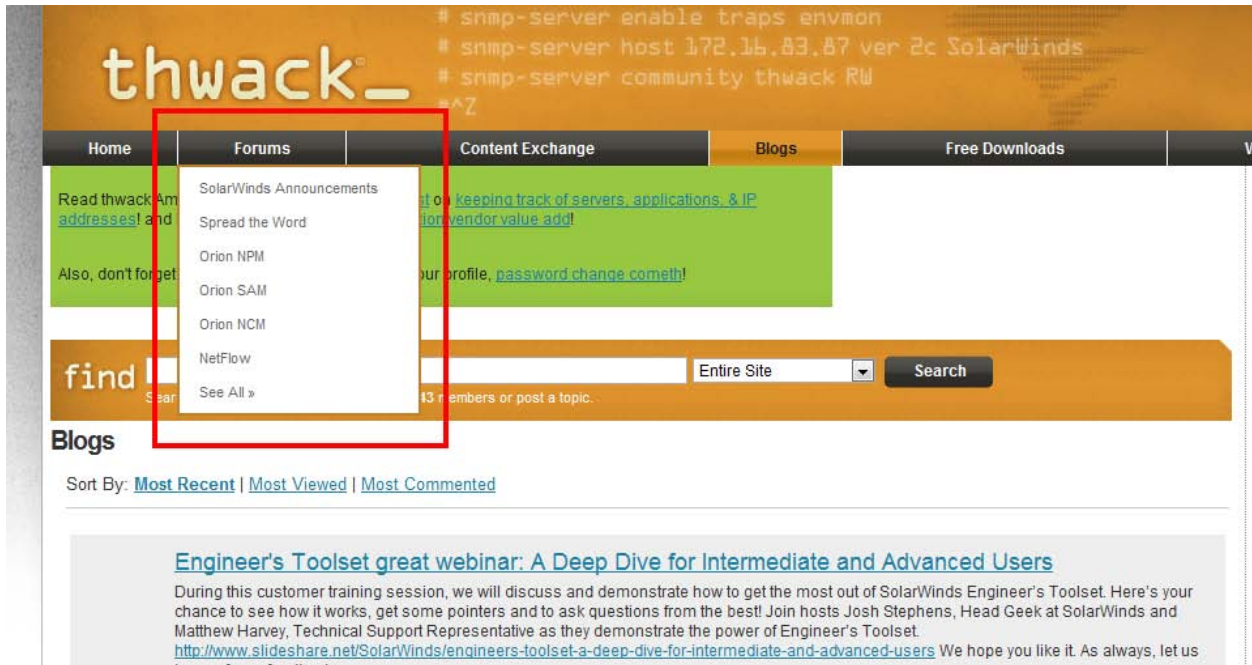


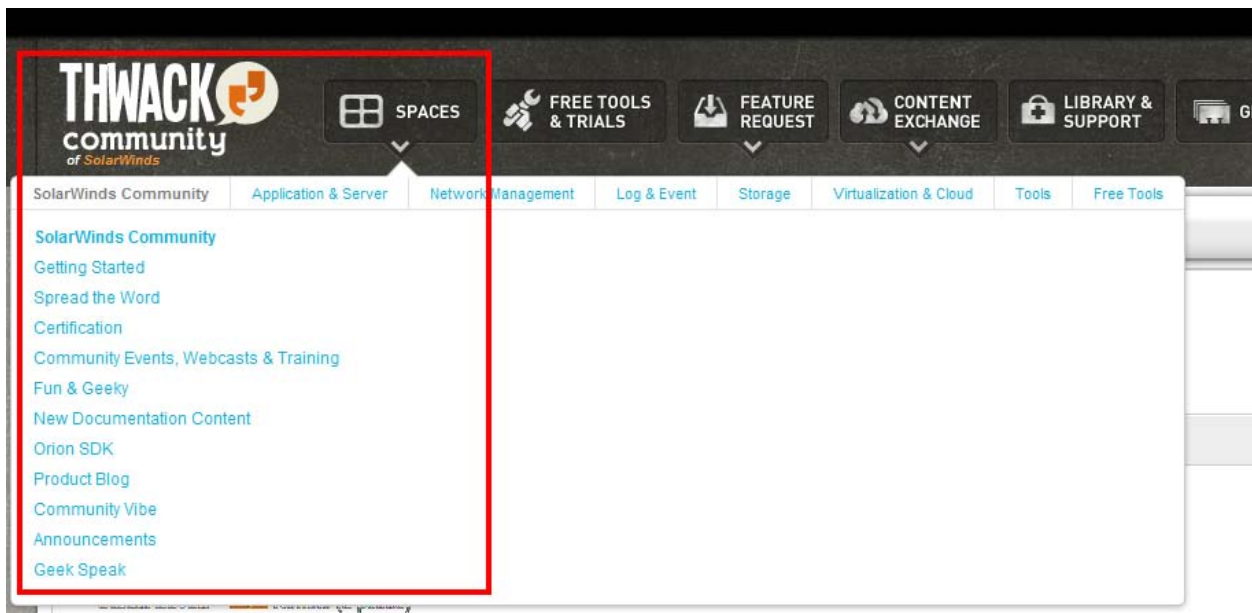
With the launch of our new thwack Community, there are some changes to the names and locations of the content that our users access most. In an attempt to make the transition to the new thwack as painless as possible, we have created this document to help you understand the corresponding location and name of items within old thwack to their name and location on new thwack.

Forums, Discussions, and Spaces – The **Forums** that existed on old thwack are now known as **Discussions** and can be found in **Spaces** within the new thwack:

OLD



NEW



Feature Requests now have a dedicated space in the navigation:

OLD

Virtualization Management	Testing that system prepared, then I report and the universal device... posted in: Orion Network Performance Monitor		Halfy	1
Tools				
Free Tools	How do I change the base URL of the SEUM:TransactionDetailsURL in... posted in: Synthetic End User Monitor		fsoehnge	0
Federal and Government				
Product Feature Requests	What makes a good sysadmin? posted in: General Discussion		plankers	2
Beta Forums				
Release Candidates	Process List (All Processes) posted in: Server & Application Monitor		m698322h	8

NEW

The screenshot shows the THWACK community navigation bar. The 'FEATURE REQUEST' button is highlighted with a red box, and its dropdown menu is also highlighted with a red box. The dropdown menu lists various product categories and their associated feature requests:

- APPLICATIONS & SERVER
 - [Server & Applications Monitor](#)
 - [Synthetic End User Monitor](#)
- NETWORK MANAGEMENT
 - [Orion Network Performance Monitor](#)
 - [Orion Network Configuration Manager](#)
 - [Orion Netflow Traffic Analyzer](#)
 - [Orion IP Address Manager](#)
 - [Orion IP SLA Manager](#)
 - [User Device Tracker](#)
 - [Enterprise Operations Console](#)
- LOG & EVENT
 - [Log & Event Manager](#)
- STORAGE
 - [Storage Manager \(Storage Profiler\)](#)
- VIRTUALIZATION & CLOUD
 - [Virtualization Manager \(Hyper9\)](#)
- TOOLS
 - [Engineer's Toolset](#)
 - [Kiwi Family](#)
 - [ipMonitor](#)

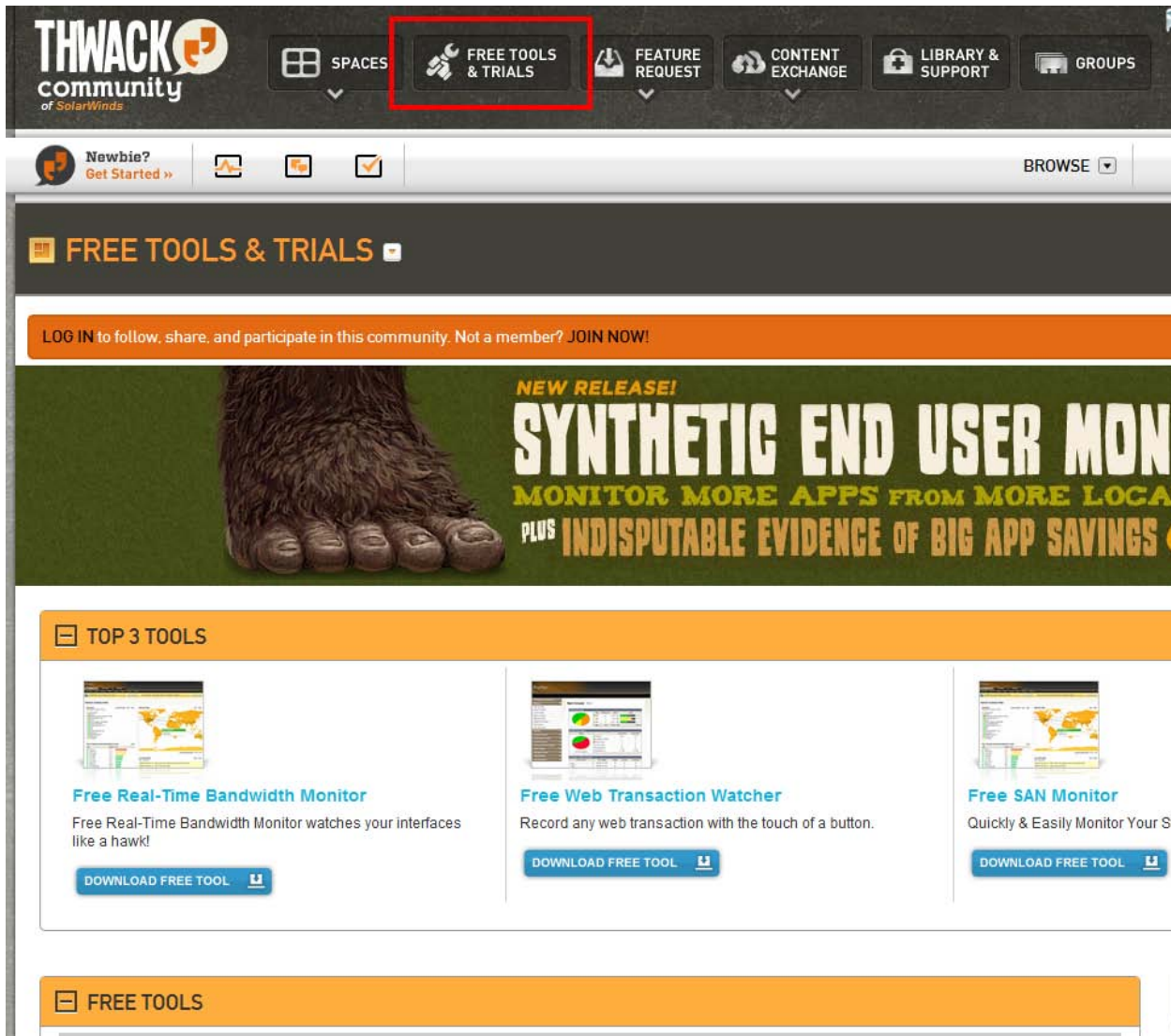
At the bottom of the dropdown menu, there is a link: [Go to the Feature Request space](#).

The **Free Downloads** section that is found in old thwack still exists. It is now known as **Free Tools & Trials**:

OLD

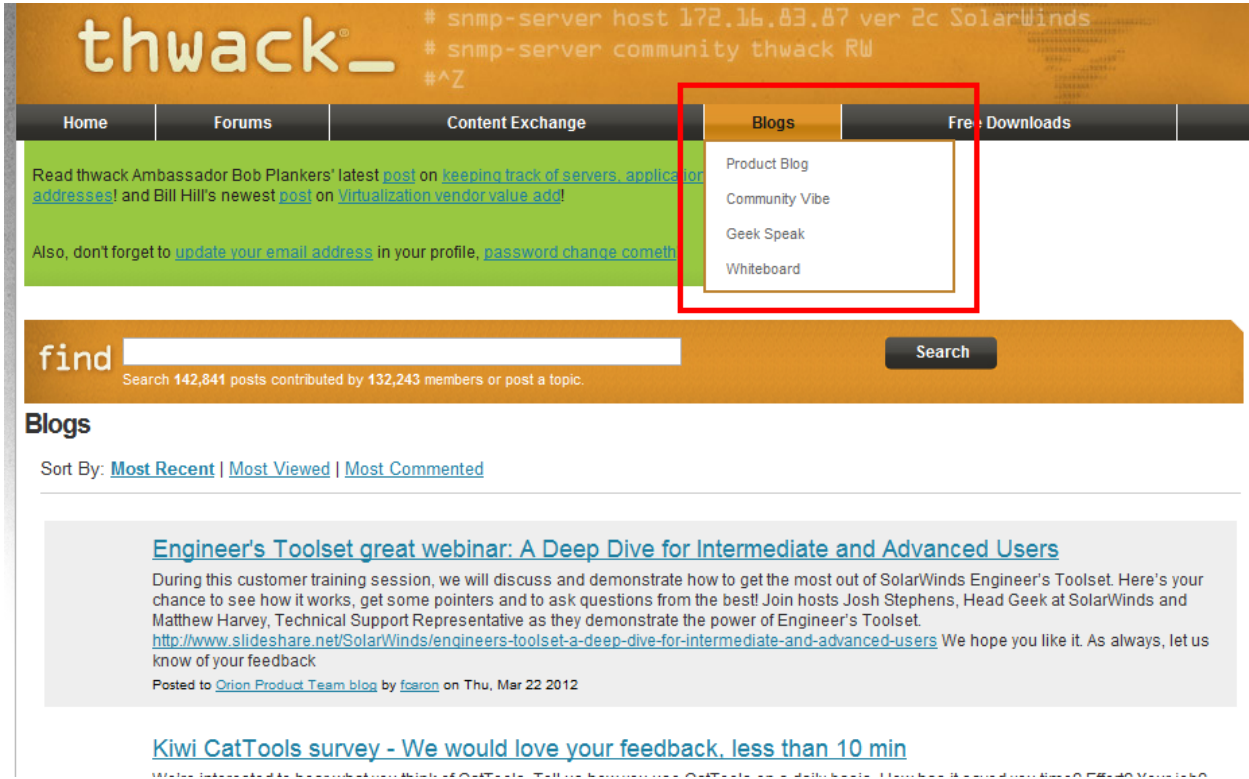


NEW

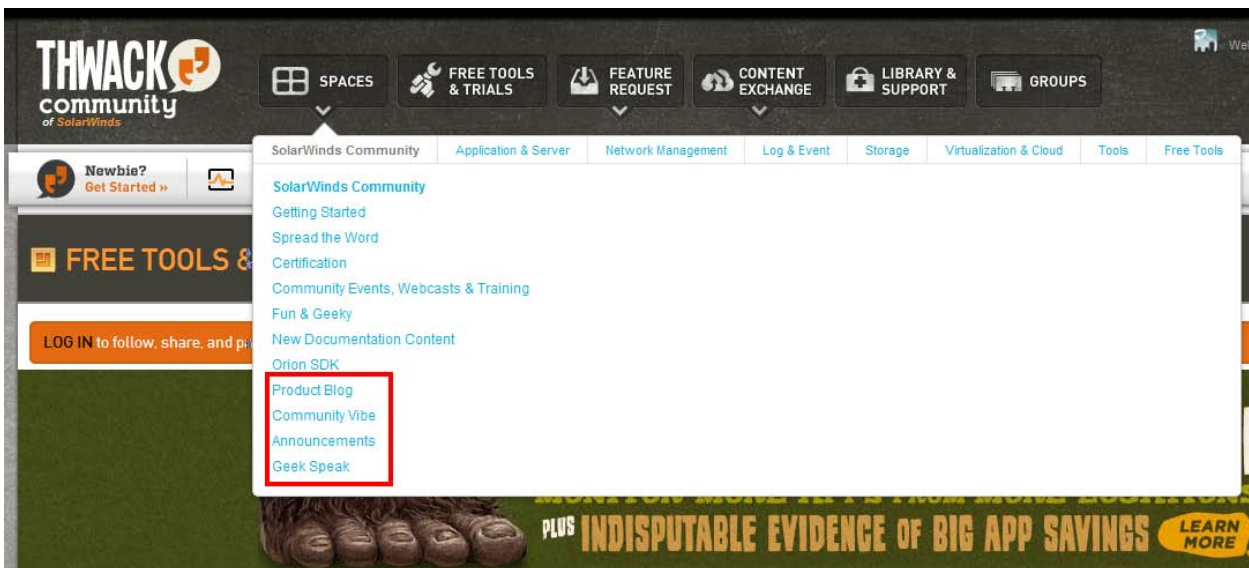


The **Blogs** on old thwack were located in the main navigation. In the new thwack they are located within the **SolarWinds Community Space** and will have aggregators on their appropriate space overviews. These aggregators will show blogs tagged with the appropriate tag in the appropriate space:

OLD



NEW



Who's Who will now be a part of Social Groups:

OLD

The screenshot shows the old Thwack website interface. At the top, there's a navigation bar with links for Home, Forums, Content Exchange, Blogs, Free Downloads, Who's Who (highlighted with a red box), Support, and Control Panel. Below the navigation bar, there's a search bar and a 'Who's Who' section. The 'Who's Who' section is divided into categories like Product Managers, Community Staff, Information Development Staff, Product Development Staff, and MVPs. Under the 'Product Managers' category, three profiles are listed: denny.lecompte, bshopp, and bmrads. Each profile includes a profile picture, name, title, and a brief bio. The 'Who's Who' section is highlighted with a red box.

NEW

The screenshot shows the new Thwack website interface. At the top, there's a navigation bar with links for SPACES, FREE TOOLS & TRIALS, FEATURE REQUEST, CONTENT EXCHANGE, LIBRARY & SUPPORT, and GROUPS (highlighted with a red box). Below the navigation bar, there's a 'Newbie? Get Started' button and a 'BROWSE' button. The 'GROUPS' section is highlighted with a red box.

The screenshot shows the new Thwack website interface, specifically the 'Social groups' section. At the top, there's a navigation bar with links for Content, People, Places, and Bookmarks. Below the navigation bar, there's a 'Recommended For You' section. The 'Social groups' section is highlighted with a red box. It features a 'LOG IN to follow, share, and participate in places of interest and to join social groups. Not a member? JOIN NOW!' banner. Below the banner, there's a 'All Places' section with tabs for All Places, Spaces, and Social groups. The 'Social groups' tab is selected. Below the tabs, there's a filter section with 'All Group Types' and 'Type to filter by text'. Below the filter section, there's a list of social groups. The first group is 'MVPs' with a 'solarwinds MVP' badge. The second group is 'MVP' with a placeholder image. The third group is 'FEDERAL AND GOVER...' with a placeholder image.

The **Support** area in old thwack has become **Library & Support** in new thwack:

OLD

thwack_ # snmp-server host 172.16.83.8? ver 2c SolarWinds
snmp-server community thwack RW
#^Z

includes blogs, free tools, training resources, & more!
Check It Out >

Home Forums Content Exchange Blogs Free Downloads Who's Who **Support** Control Panel

Read thwack Ambassador Bob Plankers' latest post on [what makes a good sysadmin?](#) and Bill Hill's newest post on [virtualization vendor value add!](#)
Also, don't forget to [update your email address](#) in your profile, [password change](#) cometh! See [here](#) for more info on thwack [then, now, and next...](#)

Follow @thwack

find Entire Site Search
Search 142,930 posts contributed by 119,239 members or post a topic.

Support and Documentation

Products	New to Networking
Orion Network Performance Monitor (NPM)	Basics of Application Management (Volume 1)
Orion Server & Application Monitor (SAM)	Basics of IP SLA (Volume 2)

contact solarwinds support
Direct technical support from our technical support representatives
[Submit a ticket](#)

License reset
customerservice@solarwinds.com

Maintenance renewals
maintenance@solarwinds.com

NEW

THWACK community of SolarWinds

SPACES FREE TOOLS & TRIALS FEATURE REQUEST CONTENT EXCHANGE **LIBRARY & SUPPORT** GROUPS

Newbie? Get Started >>

BROWSE

LIBRARY & SUPPORT

LOG IN to follow, share, and participate in this community. Not a member? [JOIN NOW!](#)

NEW TO NETWORKING

- [Basics of Application Management \(Volume 1\)](#)
- [Basics of IP SLA \(Volume 2\)](#)
- [NetFlow Basics and Deployment Strategies \(Volume 3\)](#)
- [Introduction to SNMP \(Volume 4\)](#)
- [TCP/IP Networking \(Volume 6\)](#)
- [IP Addressing \(Volume 7\)](#)
- [OSI Layer 2 and 3 \(Volume 8\)](#)

PRODUCTS

Content tagged with **support, products**

- [Orion Network Performance Monitor \(NPM\)](#)
- [Orion Server & Application Monitor \(SAM\)](#)
- [Orion Network Configuration Manager \(NCM\)](#)
- [Orion IP Address Manager \(IPAM\)](#)


contact solarwinds support
Direct technical support from our technical support representatives
[Submit a ticket](#)
License reset
customerservice@solarwinds.com
Maintenance renewals
maintenance@solarwinds.com
thwack.com/help

Old thwack supported the marking of content on thwack as **Favorites**. This has been replaced with **Bookmarks**:

OLD

[NPM Admin - OS Requirem](#) [Write a New Post.jpg](#)

[View All Files](#)



Austin, TX
566 Posts
1,246 Points

[Change avatar](#)

[Add to Friends](#)

[Start a Conversation](#)

[Send an Email](#)

[Add an Announcement](#)

shared favorites_

DanielleH has not yet identified any favorite posts.

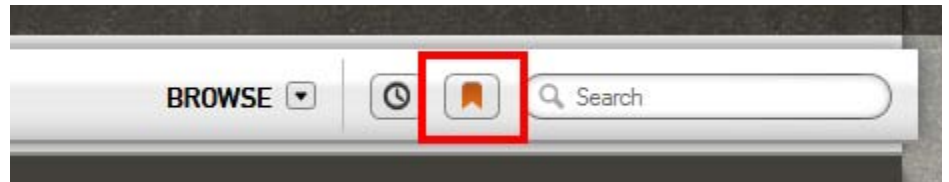
[View all favorites](#)

shared feeds_

DanielleH has not entered any shared feeds.

[Edit your profile to add feeds](#)

NEW

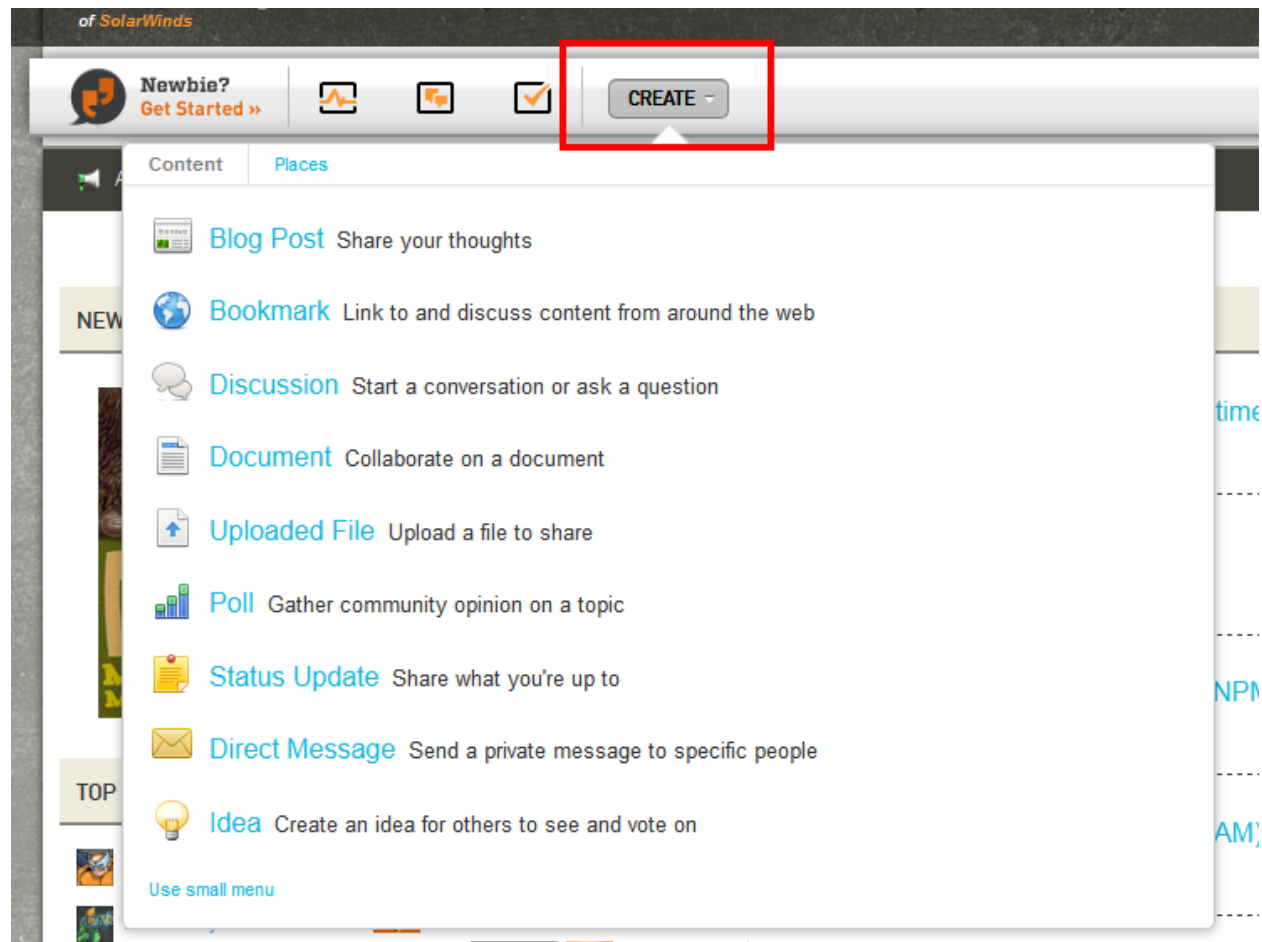


On the old thwack, you would navigate to the forum you wanted to post in and click **Write a Post**. On the new thwack, in order to write a post (discussion, document, blog or other types) a user must be logged in. This is accomplished by using the **Create** menu to select what type of post to create:

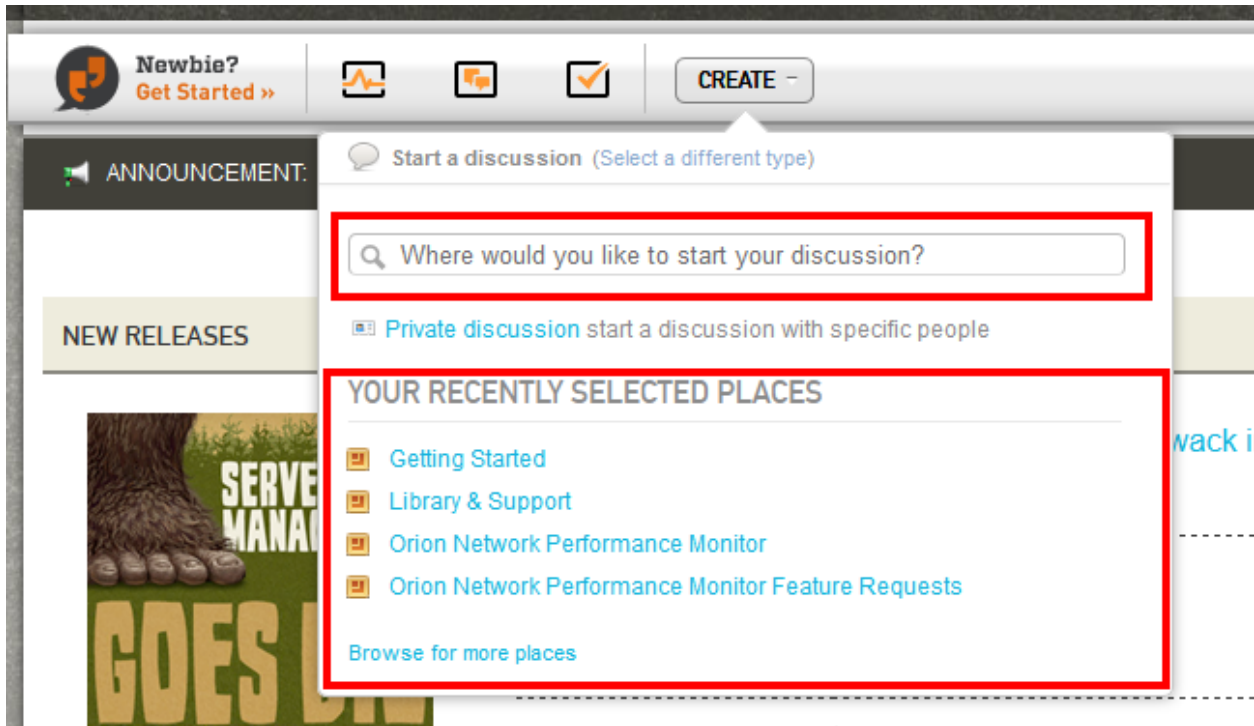
OLD



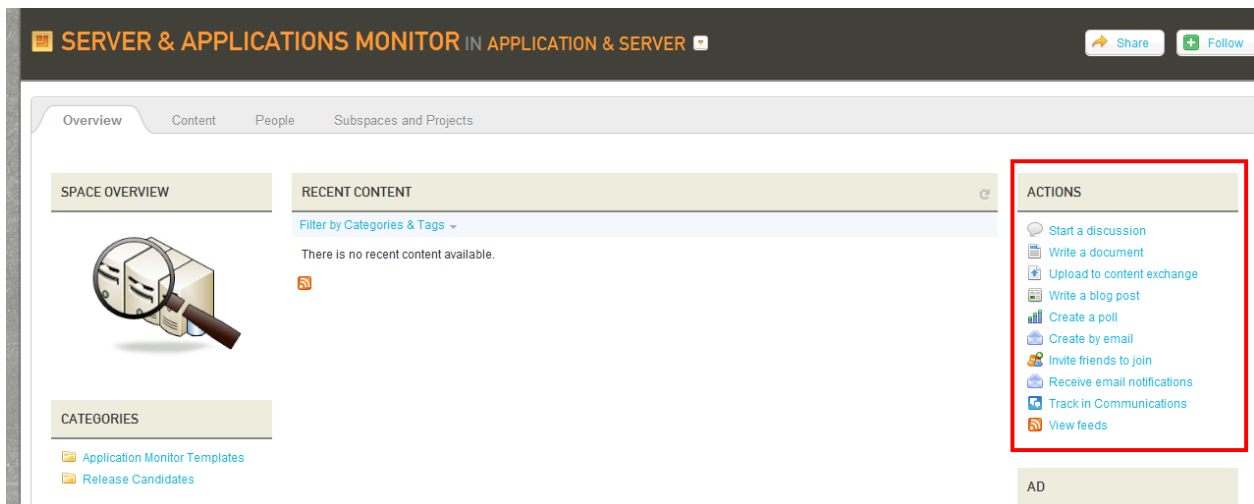
NEW



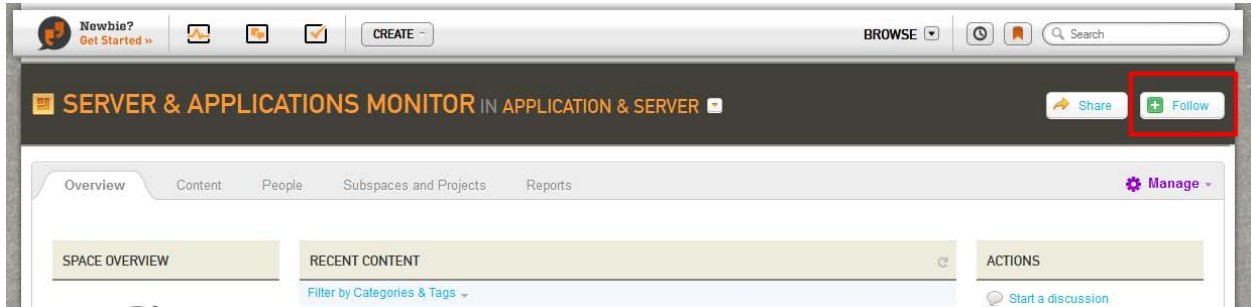
From the **Create** menu, when creating any type of content, you will be asked for the location of your post. Simply search for a location (or choose from your recently selected places) and click on the appropriate **Space** to post your content to:



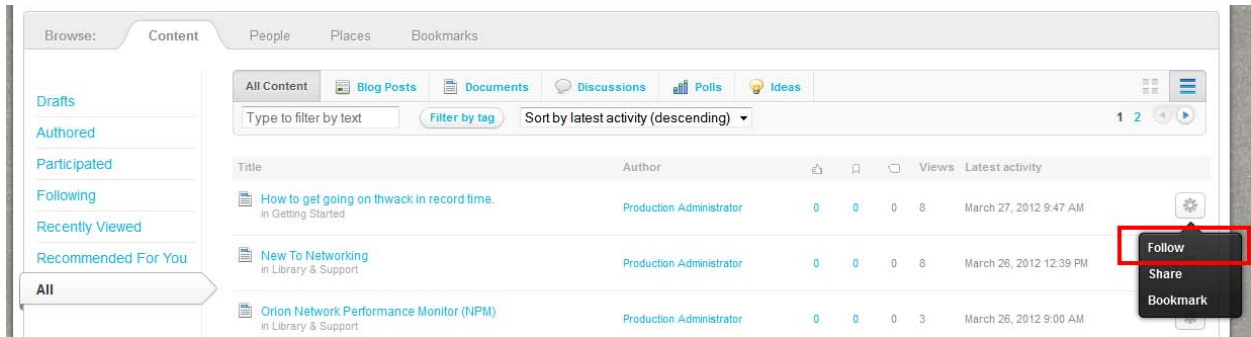
You can also **create** posts from within a space in the **Actions** menu:



The functionality of **Subscribe to RSS Feed** can now also be accomplished with **Follow** on the new thwack. A person will see updates in their activity feed based on items that they are following in the new thwack.



OR from the Browse Menu:



“Activity, Communications, and Actions” are explained in this video:

http://link.brightcove.com/services/player/bcpid1311505356001?bckey=AQ~~,AAAAo6yHyCk~,Sxq_urni6y7oyBYVrANv0IFhVX9hSmoj&bctid=1522728291001

