



# SOLARWINDS<sup>®</sup> ACADEMY

## Introduction:

- All SolarWinds Academy classes are accessed through the [customer portal](#), requiring the customer's SWID and at least one linked account.
  - For assistance in accessing the customer portal, please reach out to the primary SolarWinds contact in your company or SolarWinds Customer Service.
- Many of the SolarWinds<sup>®</sup> Hybrid Cloud Observability and product classes are available once a quarter for instructor-led sessions.
- All courses in this document are available on-demand at any time.
- The on-demand library specific to Hybrid Cloud Observability is still being developed as we create those classes. Still, many key feature sets are also covered in the legacy module classes.
- The learning path below is geared toward Hybrid Cloud Observability. However, legacy module-based installs would be very similar, and almost all the training listed would be applicable to a legacy module customer.
- SolarWinds<sup>®</sup> Self-Hosted Platform classes are **always** recommended, whether running Hybrid Cloud Observability or legacy modules.

## Note:

- These are recommendations for new or new to SolarWinds customers. The Academy also offers Scaling Hybrid Cloud Observability and the Self-Hosted Platform and Diagnostics and Troubleshooting, but those courses are not recommended for beginners.
- These paths are for Self-Hosted Platform customers. We also have classes on other products, such as Database Performance Analyzer (DPA), Security & Event Manager (SEM), and Access Rights Manager (ARM).

## All SolarWinds Hybrid Cloud Observability and Legacy Module Customers:

1. **Deploying Hybrid Cloud Observability and the Self-Hosted Platform**
2. **SolarWinds Self-Hosted Platform – Users and Entity Monitoring**
  - On-demand videos are broken out by feature set and contained in a playlist
3. **SolarWinds Self-Hosted Platform – Configuring Alerts and Reports**
  - On-demand videos are broken out by feature set and contained in a playlist

## Hybrid Cloud Observability Customers:

1. **SolarWinds Hybrid Cloud Observability Network Health and Performance Monitoring**
2. **SolarWinds Hybrid Cloud Observability Flow Monitoring and Log Analysis**
3. **SolarWinds Hybrid Cloud Observability Network Monitoring: Log & Event Analysis**
4. **Hybrid Cloud Observability Network Device Configuration and Management**
5. **Hybrid Cloud Observability VoIP, IPSLA, IP address management, and device tracking features**
6. **SolarWinds Hybrid Cloud Observability Infrastructure Monitoring: Server Monitoring**
7. **SolarWinds Hybrid Cloud Observability Infrastructure Monitoring: Application Monitoring**
8. **SolarWinds Hybrid Cloud Observability: Getting Started with Infrastructure Management**

## Hybrid Cloud Observability Customers (and Legacy Module Customers):

1. **Network Performance Monitor (NPM) Customers:**
  - a. NPM Custom Monitoring and Polling
    - i. For Hybrid Cloud Observability customers, these features are covered in the Network Health and Performance Monitoring course.
2. **Server and Application Monitor (SAM) and Hybrid Cloud Observability Customers:**
  - a. Getting Started with SAM
  - b. Building and Implementing Custom Application Templates
    - i. For Hybrid Cloud Observability customers, these features are covered in the Infrastructure Monitoring: Server Monitoring course.
3. **NetFlow Traffic Analyzer (NTA) Customers:**
  - a. Getting started with NetFlow Traffic Analyzer
    - i. For Hybrid Cloud Observability customers, these features are covered in the Flow Monitoring and Log Analysis course.

**4. Network Configuration Manager (NCM) and Hybrid Cloud Observability Advanced Customers:**

- a. Getting Started with Network Configuration Manager
  - i. For Hybrid Cloud Observability customers, these features are covered in the Network Device and Configuration Management course.

**5. Log Analyzer (LA) Customers:**

- a. Getting Started with Log Analyzer
  - i. For Hybrid Cloud Observability customers, these features are covered in the Flow Monitoring and Log Analysis course.

**6. IP Address Manager (IPAM) and Hybrid Cloud Observability Customers:**

- a. Getting Started with IP Address Manager
  - i. For Hybrid Cloud Observability customers, these features are covered in the VoIP, IPSLA, IP address management, and device tracking course.

**7. User Device Tracker (UDT) and Hybrid Cloud Observability Customers:**

- a. Getting Started with User Device Tracker
  - i. For Hybrid Cloud Observability customers, these features are covered in the VoIP, IPSLA, IP address management, and device tracking course.

**8. VoIP and Network Quality Manager (VNQM) and Hybrid Cloud Observability Customers:**

- a. Getting Started with VNQM
  - i. For Hybrid Cloud Observability customers, these features are covered in the VoIP, IPSLA, IP address management, and device tracking course.

**9. Virtualization Manager (VMAN) Customers:**

- a. Getting Started with Virtualization Manager
  - i. For Hybrid Cloud Observability customers, these features are covered in the Getting Started with Infrastructure Management course.

**10. Server Configuration Monitor (SCM) Customers:**

- a. Getting Started with Server Configuration Monitor
  - i. For Hybrid Cloud Observability customers, these features are covered in the Getting Started with Infrastructure Management course.